# Master's, Doctoral, and Post-doctoral Track Program: Education and Psychology

#### 1. Open Doors winner's skill set

Winning the Open Doors competition requires a firm grasp of education and psychology concepts:

- theoretical foundations of social work and psychology; stages of personality development; relevant legislation; and pedagogical ethics;
- applied aspects of educational psychology; theoretical knowledge of psychodiactics and psychodiagnostics in digital learning environments;
- fundamentals of special education; inclusive teaching practices; and legal frameworks related to working with people with disabilities;
- current research trends in psychology; the benefits and risks of using artificial intelligence in the field; and the basics of psychometrics, psychological testing, and profiling. The winner is expected to demonstrate a solid command of the following skills:
- creating innovative educational programs that take into account the achievements of neuropsychology and anthropology;
- effectively interacting with students and colleagues in a digital learning environment, motivating them to attain excellent outcomes;
- applying methods of special (inclusive) education;
- using interactive digital methods for teaching, as well as for diagnosing, monitoring, and assessing students' academic performance;
- providing psychological assistance, engaging in psychoprophylaxis and social rehabilitation.

## 2. List of degree programs covered by the subject area

#### 2.1. List of doctoral degree programs

- 5.3.4 Educational Psychology, Psychodiagnostics of Digital Learning Environment
- 5.3.1 General Psychology, Personal Psychology, History of Psychology
- 5.3.6 Medical Psychology
- 5.8.3 Special Education
- 5.3.5 Social Psychology, Political, Economic Psychology

## 2.2. List of master's degree programs

44.04.02 Psychological and Pedagogical Education

37.04.01 Psychology

39.04.02 Social Work

37.04.02 Conflict Studies

#### 3. Content

## Field of science 1: Social psychology

- Theoretical foundations of social psychology.
- Sociocultural, sociopsychological, psychological, and educational foundations of interpersonal interaction.
- Group psychology and group dynamics.
- Social influence and mass phenomena.
- Applied aspects of social psychology and methods of sociopsychological research.

## Field of science 2: Educational psychology

- History of educational psychology and its key figures; problems of pedagogical psychology.
- Patterns and dynamics of a child's mental development; specific challenges in the periodization of age-related development; age-related crises as natural stages of psychological growth; characteristics of age-related developmental changes and their consideration within the education system.
- School readiness; psychology of early and preschool childhood; psychology of primary schoolchildren; psychology of adolescents and high school students.
- Structure of education as bidirectional activity and agent–agent relations between teacher and learner.
- Teacher's personality in the educational process; pedagogical communication, cooperation, and conflict.
- Psychology of academic failure, motivation, and learning.
- Applied aspects of educational psychology; psychodiagnostics in digital learning environments and the fundamentals of psychodidactics in the educational process.

# Field of science 3: Special education

- Key tasks of special education; development of theoretical and methodological foundations of special education; devising principles, methods, and content for the training and education of children with developmental disabilities.
- Branches of special education, including education for the blind; education for the deaf; education for individuals with intellectual disabilities; and speech and language therapy.
- Inclusive education; legal framework for education; health limitations; adapted educational programs; individual curricula; accessible environments and resource classrooms; models of inclusive education.

## Field of science 4: Psychology

- Main branches of psychology: behaviorism, psychoanalysis, Gestalt psychology, humanistic psychology, cultural-historical psychology, cognitive psychology, and cognitive neuroscience.
- Modern research methods in psychology: quantitative, qualitative, and mixed methods.
- Personality psychology; personality theories (Sigmund Freud, Carl Jung, Alfred Adler, Karen Horney, Abraham Maslow, Ernst Kretschmer, William Sheldon); individual differences in psychology; abilities; motivation; self-assessment.
- Psychology of intellectual activity; concepts of intelligence (Jean Piaget, Raymond Cattell, Joy Paul Guilford, Howard Gardner, Charles Spearman, Robert Sternberg, and others); problem of intelligence development in ontogeny.
- Psychology of the emotional sphere; classification of emotions and their functions in human activity; characteristics of human emotional intelligence; theories of emotional regulation; relationship between emotions and cognitive activity.
- Interdisciplinary studies of human development: relevance, practical significance, and implementation features; research questions and methods in cognitive neuroscience; ethical aspects of contemporary psychological research; psychology and artificial intelligence: promising research areas and human development in the context of artificial intelligence.

## Field of science 5: Applied psychology

• Health psychology; mental health; classification and diagnosis of mental disorders; prevention and psychological well-being (Norman Bradburn, Ed Diener, Carol Ryff, Richard M. Ryan, Edward L. Deci, Martin Seligman, and others); diagnostic methods in health psychology (observation, experimentation, interviews, personality questionnaires, abnormal psychology

techniques, etc.); psychology of deviant behavior: types and structure; psychological approaches to deviant behavior.

- Psychodiagnostics and types of psychological testing; structure of psychological reports; psychological profiles of individuals.
- Psychological prevention, psychological interventions, correctional psychology, and rehabilitation; methods for developing an individual's psychological culture.
- Psychotherapy; approaches and methods of psychotherapy; psychological counseling, including individual, family, group, professional, and organizational formats.

## 4. Preparation materials

## 4.1 Recommended reading

# Field of science 1. Social psychology

# **Reading list in English**

Larsen K. S., Ommundsen R., van der Veer, K. (2015) Being Human: Relationships and You: A Social Psychological Analysis. BoD – Books on Demand.

Martin J. (2016) Ernest Becker and Stanley Milgram: Twentieth-century students of evil. History of Psychology, 19(1), 3-21.

Dolgova V. (2017). About actual problems of psychodiagnostics in education. GISAP: Psychological Sciences.

https://www.researchgate.net/publication/317607361\_ABOUT\_ACTUAL\_PROBLEMS\_OF\_PSYCHODIAGNOSTICS\_IN\_EDUCATION (limited access).

Morgan D. L. Practical strategies for combining qualitative and quantitative methods: Applications to health research // Qualitative health research. -1998. - T. 8. - No. 3. - C. 362-376.

Knoll L. J., Magis-Weinberg L., Speekenbrink M., Blakemore S. J. (2015) Social influence on risk perception during adolescence. Psychological Science, 26(5), 583-592.

Griggs R. A. (2017) Milgram's obedience study: a contentious classic reinterpreted. Teaching of Psychology, 44(1), 32-37.

https://www.researchgate.net/publication/12743282\_Practical\_Strategies\_for\_Combining\_Qualitative\_and\_Quantitative\_Methods\_Applications\_to\_Health\_Research

## Field of science 2: Educational psychology

## Reading list in English

Guy R. L. Psychology of learning.

 $https://books.google.ru/books/about/Theories\_of\_Human\_Learning.html?id=blK8jwEACAAJ\&redir\_esc=y$ 

Guy R. L. Theories of Human Learning: Mrs Gribbin's Cat.

https://www.cambridge.org/ru/universitypress/subjects/psychology/educational-psychology/theories-human-learning-mrs-gribbins-cat-7th-

edition?format=PB&isbn=9781108735995 (limited access)

Guy R. L. Psychology for Teaching 9th Edition. http://maktaba.pu.ac.ke/cgi-bin/koha/opac-ISBDdetail.pl?biblionumber=1266 (limited access)

Shaffer D. R., Kipp K. (2013) Developmental psychology: childhood and adolescence. https://www.researchgate.net/publication/260296797\_Development\_Psychology\_Childhood\_a nd\_Adolescence (limited access)

Developmental psychology: childhood and adolescence. Wadsworth/Thomson Learning, 2002. https://handoutset.com/wpcontent/uploads/2022/05/Developmental-PsychologyChildhood-and-Adolescence-Seventh-Edition-David-R.-Shaffer-Katherine-Kipp.pdf (limited access)

Sigelman C. K., Rider E. A. (2008). Life-span human development.

https://www.wheelers.co.nz/books/9781111343132-life-span-human-

development/?series=Cengage+Advantage+Books&status=all&page=16 (limited access)

Siegler R. S. (2002). How children develop.

https://psycnet.apa.org/doiLanding?doi=10.1037%2F0003-066X.60.8.769 (limited access)

Elmurzaeva N. Pedagogical psychology and psychological activity in educational institutions // SAI. 2023. № B5. https://cyberleninka.ru/article/n/pedagogical-psychology-and-psychological-activity-in-educational-institutions

Jozek M. (2014). Teachers' Personality in the Process of Education. Acta Technologica Dubnicae. 4.

https://www.researchgate.net/publication/277613685\_Teachers'\_Personality\_in\_the\_Process\_o f Education

Göncz L. (2017) Teacher personality: a review of psychological research and guidelines for a more comprehensive theory in educational psychology, Open Review of Educational Research, 4:1, 75-95 https://doi.org/10.1080/23265507.2017.1339572

Urhahne D., Wijnia L. Theories of Motivation in Education: An Integrative Framework. Educ Psychol Rev 35, 45 (2023). https://doi.org/10.1007/s10648-023-09767-9

Dolgova V. (2017). About actual problems of psychodiagnostics in education. GISAP: Psychological Sciences.

https://www.researchgate.net/publication/317607361\_ABOUT\_ACTUAL\_PROBLEMS\_OF\_PSYCHODIAGNOSTICS\_IN\_EDUCATION (limited access).

# Field of science 3. Special education

# **Reading list in English**

Mitchell D. What really works in special and inclusive education. Using evidence-based teaching strategies. London-New York: Routledge. 2008. 240 p. (Chapter 3. Strategy I: Inclusive education 'Adapt the mainstream to suit all learners').

https://www.academia.edu/37967852/David\_Mitchell\_2008\_What\_really\_Works\_in\_Using\_E vidence\_based\_Teaching\_Strategy (limited access)

Zakrepina A. V., Butusova T. Yu., Kinash E. A., Kamelkova A. I. Analysis of Learning Activities Dynamics among First-Graders with Intellectual Disabilities. Integration of Education. 2022; 26(2):266–296. https://doi.org/10.15507/1991-9468.107.026.202202.266-296

Raximova F. M. (2022). Difficulties in organizing the education and upbringing of visually impaired children of preschool age // INTERNATIONAL JOURNAL OF SOCIAL SCIENCE & INTERDISCIPLINARY RESEARCH ISSN: 2277-3630 Impact Factor: 8.036, 11(12), 90–93. https://gejournal.net/index.php/IJSSIR/article/view/1196

MacBeath J., Galton M., Steward S. The Costs of Inclusion. Cambridge: Victoria Press, 2005. 78 p. https://www.educ.cam.ac.uk/people/staff/galton/Costs\_of\_In clusion\_Final.pdf (limited access)

## Field of science 4. Psychology

## **Reading list in English**

Kwon H. R., Silva E. A. (2020). Mapping the Landscape of Behavioral Theories: Systematic Literature Review. Journal of Planning Literature, 35(2), 161-179.

https://journals.sagepub.com/doi/10.1177/0885412219881135

Stetsenko A. Cultural-Historical Activity Theory and its Contemporary Import: Ideas Emerging in Context and Time. Kul'turno-istoricheskaya psikhologiya = Cultural-Historical Psychology, 2023. Vol. 19, no. 1, pp. 20—29.

https://psyjournals.ru/en/journals/chp/archive/2023\_n1/Stetsenko

Dafermos M. Critical Reflection on the Reception of Vygotsky's Theory in the International Academic Communities. Kul'turnoistoricheskaya psikhologiya = Cultural-historical psychology, 2016. Vol. 12, no. 3, pp. 27 — 46.

 $https://psyjournals.ru/en/journals/chp/archive/2016\_n3/chp\_2016\_n3\_dafermos\_en.pdf$ 

Vasileva O., Balyasnikova N. (Re) Introducing Vygotsky's thought: from historical overview to contemporary psychology // Frontiers in psychology. – 2019. – T. 10. – C. 1515. https://www.frontiersin.org/journals/psychology/articles/10.3389/fpsyg.2019.01515/full

Vitello M., Salvi C. Gestalt's Perspective on Insight: A Recap Based on Recent Behavioral and Neuroscientific Evidence. J. Intell. 2023, 11, 224. https://www.mdpi.com/2079-3200/11/12/224

Trends in Cognitive Science. https://www.cell.com/trends/cognitive-sciences/current
Appelbaum M., Cooper H., Kline R. B., Mayo-Wilson E., Nezu A. M., Rao S. M. (2018).
Journal article reporting standards for quantitative research in psychology: The APA
Publications and Communications Board task force report. American Psychologist, 73(1), 3–25. https://psycnet.apa.org/fulltext/2018-00750-002.html

Levitt H. M., Bamberg M., Creswell J. W., Frost D. M., Josselson R., Suárez-Orozco C. (2018). Journal article reporting standards for qualitative primary, qualitative meta-analytic, and mixed methods research in psychology: The APA Publications and Communications Board task force report. American Psychologist, 73(1), 26–46. https://psycnet.apa.org/fulltext/2018-00750-003.html

Morgan D. L. Practical strategies for combining qualitative and quantitative methods: Applications to health research //Qualitative health research. -1998. - T. 8. - No. 3. - C. 362-376.

https://www.researchgate.net/publication/12743282\_Practical\_Strategies\_for\_Combining\_Qualitative\_and\_Quantitative\_Methods\_Applications\_to\_Health\_Research

Guest G., Fleming P. J. (2014) "Mixed Methods Research". Public Health Research Methods. Thousand Oaks, CA: Sage.

https://www.researchgate.net/publication/281625054\_Mixed\_Methods\_Research

Zhang L. F (2021) Are Personality-Based Intellectual Styles Culture Specific or Universal? Front. Psychol. 12:717670.

https://www.frontiersin.org/journals/psychology/articles/10.3389/fpsyg.2021.717670/full

Amirhosseini M. H., Kazemian H. (2020). Machine Learning Approach to Personality Type Prediction Based on the Myers—Briggs Type Indicator®. Multimodal Technologies and Interaction, 4(1), 9. https://www.mdpi.com/2414-4088/4/1/9

Coco L. K., Heidler P, Fischer H. A., Albanese V., Marzo R. R., Kozon V. When the Going Gets Challenging—Motivational Theories as a Driver for Workplace Health Promotion, Employees Well-Being and Quality of Life. Behavioral Sciences. 2023; 13(11):898. https://www.mdpi.com/2076-328X/13/11/898

Gardner H. A Resurgence of Interest in Existential Intelligence: Why Now? https://www.howardgardner.com/howards-blog/a-resurgence-of-interest-in-existential-intelligence-why-now

Kuther T.L. Cognitive Change: Cognitive Developmental and Sociocultural Approaches https://us.sagepub.com/sites/default/files/kuther\_lifespan\_ch\_06.pdf

Brown R.E. Hebb and Cattell: The Genesis of the Theory of Fluid and Crystallized Intelligence (2016). Front. Hum. Neurosci. 10:606.

https://www.frontiersin.org/journals/human-

neuroscience/articles/10.3389/fnhum.2016.00606/full

Sternberg R. J. Intelligence. Dialogues Clin Neurosci. 2012, 14(1):19-27. URL: https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3341646/#

18. Gross J. J. Emotion regulation: affective, cognitive, and social consequences. (2002) Psychophysiology, 39(3), 281-91.

https://onlinelibrary.wiley.com/doi/pdf/10.1017/S0048577201393198

Izard C. E. Emotion theory and research: Highlights, unanswered questions, and emerging issues //Annual review of psychology. -2009. - T. 60. - No. 1. - C. 1-25.

https://www.annualreviews.org/content/journals/10.1146/annurev.psych.60.110707.163539

Box-Steffensmeier J. M., Burgess J., Corbetta M. The future of human behaviour research. Nat Hum Behav 6, 15–24 (2022). https://www.nature.com/articles/s41562-021-01275-6

Proctor R. W., Vu K.-P. L. (2019). How psychologists help solve real-world problems in multidisciplinary research teams: Introduction to the special issue. American Psychologist, 74 (3), 271–277. https://psycnet.apa.org/fulltext/2019-17327-001.html

Ahmad S.F., Han H., Alam M. M. Impact of artificial intelligence on human loss in decision making, laziness and safety in education. Humanit Soc Sci Commun 10, 311 (2023). https://www.nature.com/articles/s41599-023-01787-8

Abrams Z. AI is changing every aspect of psychology. Here's what to watch for.

Psychologists and their skills are irreplaceable, but thoughtful and strategic implementation of AI is crucial. https://www.apa.org/monitor/2023/07/psychology-embracing-ai

Leisman G. Neuroscience in Education: A Bridge Too Far or One That Has Yet to Be Built: Introduction to the "Brain Goes to School". Brain Sci. 2023, 13, 40.

https://www.mdpi.com/2076-3425/13/1/40

Kirchner F. AI-perspectives: the Turing option. AI Perspect 2, 2 (2020).

https://link.springer.com/article/10.1186/s42467-020-00006-3

Yen C., Lin C.-L., Chiang M.-C. Exploring the Frontiers of Neuroimaging: A Review of Recent Advances in Understanding Brain Functioning and Disorders. Life 2023, 13, 1472. https://www.mdpi.com/2075-1729/13/7/1472

Is the brain a good model for machine intelligence? Nature 482, 462–463 (2012). https://www.nature.com/articles/482462a

Oates J., Carpenter D., Fisher M., Goodson S., Hannah B., Kwiatowski R., Wainwright T. (2021, April). BPS Code of Human Research Ethics. British Psychological Society. https://explore.bps.org.uk/content/report-guideline/bpsrep.2021.inf180

## Field of science 5. Applied psychology

# **Reading list in English**

Mash E. J., Wolf D. A. Abnormal child psychology – Wadsworth, Tomson Learning. https://dokumen.pub/abnormal-child-psychology-7nbsped-1337624268-9781337624268.html (limited access)

Research methods in clinical psychology: an introduction for students and practitioners / Chris Barker and Nancy Pistrang and Robert Elliott.—2nd ed. https://www.al-edu.com/wp-content/uploads/2014/05/Barker-et-al-Research-Methods-in-Clinical-Psychology.pdf

Davey G., Whittington A., Lake N. Clinical psychology. — Second edition. https://dl.uswr.ac.ir/bitstream/Hannan/140735/1/97818487 22224.pdf

Wenar C., Kerig P. Developmental psychopathology – McGraw-Hill.

https://www.researchgate.net/publication/234154654\_Devel

opmental psychopathology From infancy through adolesc ence (limited access)

#### 4.2. Recommended online courses

Field of science 1. Social psychology

Online courses in English	Link	Course description
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Social Work MasterTrack®		This course accelerates
Certificate   Coursera	https://www.coursera.org/mast	students' progress toward
	ertrack/social-work-	effective and informed
	umich?campaignid=41506174	social work practice.
	1&adgroupid=1209463256217	
	810&device=c&keyword=http	
	s%3A%2F%2Fwww.coursera.	
	org%2Fmastertrack&matchtyp	
	e=b&network=o&devicemode	
	l=&adpostion=&creativeid=&	
	hide_mobile_promo&msclkid	
	=4b2e463c4c341d4ecdc9278e	
	403cc801	
Working in Social Care –		The course covers the basic
Online Course – FutureLearn	https://www.futurelearn.com/c	knowledge and skills
	ourses/introduction-to-social-	necessary for effectively
	care-working-in-social-care	supporting individuals in
		social care settings.

Field of science 2. Educational psychology

Field of science 2. Educational psychology			
Online courses in English	Link	Course description	
Motivating Gen Z Learners:		This four-week course offers an in-depth	
What Parents and Teachers	https://www.clas	understanding of Generation Z and the	
Need to Know Motivating	scentral.com/cou	factors that motivate their learning.	
Gen Z Learners: What Parents	rse/motivating-	Designed for parents, educators, and	
and Teachers Need to Know.	gen-z-learners-	professionals working closely with Gen	
	what-parents-	Z, the course provides a range of	
	and-teachers-	strategies to enhance motivation among	
	need-to-know-	these learners. Participants will gain	
	117526	knowledge of motivational theories and	
		develop the skills to apply them	
		effectively in real-life contexts.	
Genius. Talent. Golden		This applied course focuses on the	
Mediocrity	https://mooc.tsu.r	psychology of enhancing creative life,	
	u/en/?courses=ge	supporting individuals through crises,	
	nius	realizing human potential, and providing	
		care. Its objective is to offer a	
		phenomenological exploration of genius,	
		talent, and mediocrity as distinct	
		dimensions of human experience, while	
		addressing misconceptions and errors	
		rooted in common sense.	
Cross-Cultural Features of		The main purpose of this course is to	
Personality and Social	https://stepik.org/	examine the impact of culture on	
Behaviour	course/74495	personality traits, socialization,	
		personality development, and pathology,	
		while exploring interpersonal	
		relationships. It is designed to equip	
		students with the ability to apply this	
		knowledge toward fostering interpersonal	

	and cross-cultural understanding and
	communication.

Field of science 3. Special education

Online courses in English	Link	Course description
Guidelines for Inclusion and Diversity in Schools	https://www.briti shcouncil.es/sites /default/files/briti sh-council- guidelines-for- inclusion-and- diversity-in- schools.pdf	These guidelines aim to provide policy makers and head teachers with a practical framework and examples of best practice to assist them in meeting the challenges of inclusion and diversity in education. Specifically, the guidelines offer suggestions on how schools can raise the achievement of all learners, respect and celebrate diversity, promote learner voice, and incorporate best practices into their improvement and self-evaluation processes to ensure these practices remain sustainable over the long term.
Disability Inclusion in Education: Building Systems of Support	https://www.clas scentral.com/cou rse/disability- inclusion- education-12590	Worldwide, millions of children are unable to fully participate in schooling, with this issue particularly affecting children with disabilities. This course examines the support required by teachers to address the needs of children with severe to profound hearing, visual, and intellectual disabilities. It explores inclusive education through discussions with a range of experts—from teachers to activists—and shares experiences related to educational practices.
Managing ADHD, Autism, Learning Disabilities, and Concussion in School	https://www.clas scentral.com/cou rse/managing- adhd-autism- learning- disabiliti-12821	This course covers the most common developmental and behavioral disorders affecting children, including ADHD, autism spectrum disorder, learning disorders, and concussions. It focuses on how schools can support children by recognizing common symptoms and understanding the diagnostic process. The course also presents scenarios that offer firsthand clinical experience working with children with ADHD.
Cross-Cultural Features of Personality and Social Behaviour	https://stepik.org/ course/74495	This course focuses on studying and identifying the impact of culture on personality traits, socialization, personality development, pathology, and interpersonal relationships, aiming to apply this knowledge to the development of interpersonal and cross-cultural relations and communication.

Field of science 4. Psychology

Online courses in English	Link	Course description
Cognitive Science and		The course offers a comprehensive
Decision Making	https://stepik.org/	overview of cognitive psychology and
	course/128535/pr	neuroscience approaches to decision-
	omo?search=473	making. Students learn the principles of
	7746351	rational thinking and gain awareness of
		the fundamental factors that limit
		human rationality, including brain
		functions, personality, emotions, stress,
		risk, and uncertainty.
Psychodiagnostics and		The course focuses on developing a
Psychological Assessment	https://stepik.org/	comprehensive understanding of the
	course/114411/pr	diversity of contemporary
	omo?search=473	psychodiagnostics and assessment
	7746358	methods, mastering current global
		ethical standards in psychological
		diagnostics, learning technologies for
		determining test reliability across
		various psychodiagnostic methods, and
		studying both classical and
		contemporary approaches to assessing
		intelligence, personality traits, talent
		and achievement potential.
Genius. Talent. Golden	1	This applied course focuses on the
Mediocrity	https://mooc.tsu.r	psychology of enhancing creative life,
	u/en/?courses=ge	supporting individuals through crises,
	nius	realizing human potential, and
		providing care. Its objective is to offer a
		phenomenological exploration of
		genius, talent, and mediocrity as distinct
		dimensions of human experience, while
		addressing misconceptions and errors
		rooted in common sense.

Field of science 5. Applied psychology

Online courses in English	Link	Course description
The practice of obtaining		This course places particular emphasis
primary practical skills,	https://edu.kpfu.r	on developing practical professional
including primary skills and	u/course/view.ph	skills and acquiring initial hands-on
skills of research activities:	p?id=3666	experience in the specialty, covering
Patient care		basic concepts, definitions, and
		procedures for performing simple
		medical services, while focusing on the
		principles of carrying out procedures,
		all supported by illustrative materials.
Psychodiagnostics and		The course focuses on developing a
Psychological Assessment	https://stepik.org/	comprehensive understanding of the
	course/114411	diversity of contemporary
		psychodiagnostics and assessment
		methods, mastering current global

Environmental psychology and globalization processes	https://stepik.org/ course/74398/pro mo?search=4737 746359	ethical standards in psychological diagnostics, learning technologies for determining test reliability across various psychodiagnostics methods, and studying both classical and contemporary approaches to assessing intelligence, personality traits, talent and achievement potential.  This course provides an in-depth overview of the various factors that influence how different groups of people live, think, and feel; how they communicate with one another and with outsiders; what values they consider important; how they behave in typical and atypical situations; and how they respond to specific changes in their environment.
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